

## **COVID- 19 UPDATE**

**28.09.2020**

The safety of our staff and customers is our biggest priority so rest assured that we have followed government guidelines and taken considerable steps to ensure a safe re-opening.

### **NEW OPENING HOURS**

Open every day for food 12pm-8.30pm and drinks 12pm-10pm

Please note last orders at the bar is 9.50pm and the bar must close by 10.20pm

### **Inside Dining**

The restaurant, main bar & Gower room's are now open for food and drinks

### **How will we operate?**

You can book a table for inside dining by calling reception on 01792 390775. Alternatively email your booking requirements to [info@kingarthurhotel.co.uk](mailto:info@kingarthurhotel.co.uk).

On arrival, please wait in the main hallway and you will be shown to your table. It is full table service so please order your food and drinks from our website- instructions for this will be on the tables. Alternatively, a member of staff will come and take orders from the table.

As of Sunday 27<sup>th</sup> September Swansea has been put into a local lockdown. We can currently only accept bookings for a maximum of 6 adults (this excludes children) who must also be from the same household.

### **Al Fresco Dining**

Due to the unpredictable weather, tables will be allocated on arrival but if we are busy please bear in mind that you may have to wait.

Food and drink can be ordered and paid for from your phone via our website. All food and drinks will be brought straight to your table. (Please remember to specify your table number in the comments section on check out so that we know where you are sitting).

Should you be unable to order through our website there will also be an order point or a member of staff to place the order for you.

All outside tables have been spaced 2m apart and social distancing is being practiced where possible.

## **Takeaways**

We have started our takeaway service again. You can order and pay online from our homepage or call us on 01792 390775. Collect your takeaway from the hallway in the main hotel.

Whilst the majority of our menu is available for takeaway, a few options are not suitable- these are highlighted on the menu

## **General Rules**

Please remember that if you, or anyone in your household or anyone else you have had close contact with has symptoms of the virus you **must not** visit us.

Please ensure that children are supervised by adults at all times

Payment- we encourage card, contactless or payment online where possible.

Toilets are open but due to social distancing access is restricted, please check signage.

Sanitation stations are located around the premises, please use them.

Face coverings must be worn at all times whilst moving around inside the hotel- they are not required to be worn whilst seated.

You will find numerous NHS Trace and Trace app posters located around the hotel- please scan the QR code on the poster to register your details when you visit.

## **Accommodation**

Our self-catering cottages and hotel rooms are open

To minimise contact we now offer a quicker check out procedure, these details will be sent to you on booking.

For our hotel residents, unfortunately the restaurant is unable to open until August however we are offering full breakfast in our function room Avalon between 9am- 11am

For our self-catering cottage residents, if you are interested in joining us for breakfast, please enquire with reception on your arrival.

As always thank you so much for your continued support.

If you have any queries at all please give us a call on 01792 390775 or email [info@kingarthurhotel.co.uk](mailto:info@kingarthurhotel.co.uk)

Kim, Alex & The King Arthur team