

Terms and Conditions for Brynfield and Sanctuary Cottage Apartments

The contract of hire shall be between the Booker and the King Arthur Hotel, subject to the Terms and Conditions of Hire. The contract of hire is not effective until payment has been received and written confirmation of the booking has been sent.

The property shall be used solely for the purpose of a holiday within the meaning of Section 9 of The Rent Act, 1977.

1. DEPOSIT & BALANCE PAYMENTS: For bookings made more than six weeks before arrival, a deposit of 30% of the balance is required on booking; For bookings made less than six weeks before arrival, full payment of the apartment is required. Until this deposit is received any reservation made is provisional and may be varied or cancelled without notice. The balance of the cottage apartment is due six weeks before your holiday begins. No reminder is issued. We reserve the right to re-let the property if no payment is received by that date. *Deposits and Balance payments will be taken automatically from the card provided on booking.*

Bookings will not be accepted from persons under the age of 18. We reserve the right to refuse bookings solely at our discretion. We also reserve the right to request a security bond for any booking where it is deemed relevant.

2. DOGS: We will charge an extra £20 per dog per short break or per week. We ask you to keep your pets under strict control. Pets are not allowed on beds or furniture or into sleeping areas. Guest's will be liable for any damage caused by your dogs and are asked to remove all evidence of their dogs (e.g. dog hairs) before departure. If extra cleaning is deemed necessary it will be charged for. Dogs are not allowed inside the hotel's restaurant or bar areas.

3. NUMBER OF GUESTS: The maximum number of people (excluding babies) is displayed clearly for each apartment. If extra beds are required for children (under 14 years old) please ask (Some of the apartments have space for 1 camp bed), please note no cots are available to let. We reserve the right to refuse entry to a property if the maximum number is exceeded.

4. PERSONAL INJURY: You agree that The King Arthur Hotel does not have any liability to you or any of the holiday party for any personal injury, illness, loss or damage to your property howsoever caused, nor for the loss or theft of any property or money during your stay. The use of the property and all amenities provided by us is entirely at your risk.

5. BREAKAGES: Visitors will be liable for breakages caused during their occupation and will be expected to leave the property (particularly kitchen utensils and appliances) clean and tidy. Extra cleaning and damage will be charged for.

6. CHECK-IN & CHECK OUT: On arrival the apartment keys may be collected from King Arthur Hotel's reception between 4.00pm and 9.00pm and they **MUST** be returned to Reception by 10.00am prompt on your day of departure, unless otherwise arranged.

7. KEYS: When vacating the property for any period of time you are required to ensure that all windows and doors must be checked and securely locked. Keys must be returned on departure and in the event that keys are not returned, then a charge may be incurred by you to cover replacement keys.

8. CANCELLATIONS: Self-catering accommodation is generally booked in advance, and if cancelled, especially at short notice, is difficult to re-let. We must hold visitors liable for all cancellations that arise. We are able to offer a full refund if giving 3 months or more notice for the cancellation. If cancelling within 3 months of the booking date we shall do our best to re-let your holiday property if you find it necessary to cancel. If we are successful, we shall return all monies paid less the £25 administration charge per apartment booked.

9. LOST PROPERTY: It is your responsibility to ensure all of your possessions are taken with you when departing from the cottage apartments. Any items that are left and unclaimed two weeks after the date of your departure, will be given to charity. Should you leave any of your possessions behind, postage will be payable to you in advance.

10. COVID: If you have to cancel because of Coronavirus then you can transfer your stay to new dates. If you book a different season different rates could apply) You would also be entitled to cancel your booking and receive a refund of the amount already paid.

IMPORTANT: The King Arthur Hotel is a popular wedding venue and there is a chance there could be weddings/evening parties in the hotel's function suite. Please ask at reception if you would like to know details of possible functions during your stay.