

KING ARTHUR
EAT | DRINK | STAY | CELEBRATE

BRYNFIELD & SANCTUARY COTTAGE APARTMENTS TERMS & CONDITIONS



Please take the time to read this document as it contains important information regarding your stay.

We look forward to welcoming you to the King Arthur



CONTENTS

THE CONTRACT OF HIRE SHALL BE BETWEEN THE BOOKER AND THE KING ARTHUR HOTEL, SUBJECT TO THE TERMS AND CONDITIONS OF HIRE. THE CONTRACT OF HIRE IS NOT EFFECTIVE UNTIL PAYMENT HAS BEEN RECEIVED AND WRITTEN CONFIRMATION OF THE BOOKING HAS BEEN SENT.

THE PROPERTY SHALL BE USED SOLELY FOR THE PURPOSE OF A HOLIDAY WITHIN THE MEANING OF SECTION 9 OF THE RENT ACT, 1977.

1. DEPOSIT & BALANCE PAYMENTS
2. ARRIVAL & DEPARTURE
3. CANCELLATIONS
4. GUEST OCCUPANCY
5. PERSONAL INJURY
6. APARTMENT KEYS
7. DAMAGES
8. DOGS
9. LOST PROPERTY
10. WEDDINGS
11. BREAKFAST
12. RESTAURANT RESERVATIONS

1. DEPOSIT & BALANCE PAYMENTS

For bookings made more than six weeks before arrival, a deposit of 40% of the balance is required on booking. For bookings made less than six weeks before arrival, full payment of the apartment is required. Until the deposit is received any reservation made is provisional and may be varied or cancelled without notice. The balance of the cottage is due six weeks before your holiday begins. We reserve the right to re-let the property if no payment is received by that date.

Deposits and Balance payments will be taken automatically from the card provided on booking.

Bookings will not be accepted from persons under the age of 18. We reserve the right to refuse bookings solely at our discretion. We also reserve the right to request a security bond for any bookings where it is deemed relevant.

2. ARRIVAL & DEPARTURE

On arrival the apartment keys may be collected from King Arthur Hotel's reception between 4.00pm and 9.00pm and they MUST be returned to Reception by 10.00am prompt on your day of departure, unless otherwise arranged.

3. CANCELLATIONS

Self-catering accommodation is generally booked in advance, and if cancelled, especially at short notice, is difficult to re-let. We must hold visitors liable for all cancellations that arise. We are only able to offer a full refund if giving 3 months or more notice for the cancellation. If cancelling within 3 months of the arrival date we shall do our best to re-let your holiday property if you find it necessary to cancel. If we are successful, we shall return all monies recouped less a £30.00 administration charge per apartment booked. If we are unable to re-let your holiday property then any payments received are non refundable.

4. GUEST OCCUPANCY

The maximum number of people (excluding babies) is displayed clearly for each apartment. Only Lower Brynfield and Upper Brynfield can accommodate one camp bed at an extra charge in each apartment (camp beds are only suitable for children under the age of 14 years old). Please note no cots are available to let. We reserve the right to refuse entry to a property if the maximum number of guests is exceeded.

5. PERSONAL INJURY

You agree that The King Arthur Hotel does not have any liability to you or any of the holiday party for any personal injury, illness, loss or damage to your property howsoever caused, nor for the loss or theft of any property or money during your stay. The use of the property and all amenities provided by us is entirely at your risk.

6. KEYS

When vacating the property for any period of time you are required to ensure that all windows and doors must be checked and securely locked. Keys must be returned on departure and in the event that keys are not returned, then a charge may be incurred by you to cover replacement keys.

7. DAMAGES

Visitors will be liable for breakages caused during their occupation and will be expected to leave the property (particularly kitchen utensils and appliances) clean and tidy. We reserve the right to charge for any damage caused to the accommodation. Guests will be liable for any extra cleaning required as a result of their stay.

Smoking is strictly forbidden inside our cottage apartments. We have a duty of care for other guests and all our staff. If you are non-compliant you will be asked to leave.

8. DOGS

We will charge an additional £30 per dog per short break or per week. We ask you to keep your pets under strict control and please clean up after them. Pets are not allowed on beds or furniture or into sleeping areas. Guest's will be liable for any damaged caused by your dogs and are asked to remove all evidence of their dogs (e.g. dog hairs) before departure. If extra cleaning is deemed necessary it will be charged for. **PLEASE NOTE: Dogs are not allowed inside the hotel's restaurant or bar areas.**

9. LOST PROPERTY

It is your responsibility to ensure all of your possessions are taken with you when departing from the cottage apartments. Any items that are left and unclaimed four weeks after the date of your departure, will be given to charity. Should you leave any of your possessions behind, postage for returning the items will be payable by you.

10. WEDDINGS

IMPORTANT: The King Arthur Hotel is a popular wedding venue and we could be hosting a wedding or evening parties in the hotel's function suite. Please ask our Reception team if you would like to know details of possible functions during your stay.

11. BREAKFAST

Breakfast is not included in our self catering cottage rates. If you would like to join us our Residents Breakfast including our breakfast buffet is at £16.50 per person (price subject to change) and is served in the Restaurant or Bar every day. Non Residents Breakfast is served in the Bar area from 9am- 11am every day and is individually priced.

12. RESTAURANT RESERVATIONS

If you would like to dine with us during your stay, we would strongly recommend that a reservation is made, as we cannot guarantee availability otherwise, especially during busy periods.

[Click here to book a table for our restaurant.](#)

Reservations are made for our restaurant only. We do not take reservations for our bar areas or outside, the tables are occupied at a first come first served basis. Your restaurant booking can always be amended or cancelled should your plans change closer to the time (amendments are subject to availability).

PLEASE NOTE: Dogs are not allowed inside the bar areas or restaurant, we do have outside seating where dogs are welcome.